



APR 28 2014

# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

### Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Nothing - Jeff is very excited about the lift

### Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? Nothing Thank you for your excellent service

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_

Date: April 24 2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

APR 21 2014



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**Sales:**

Was the Salesperson on time? Yes

Was the Salesperson courteous? Extremely! She (Heather) was wonderful!

Was the Salesperson knowledgeable? Very

What could have the Sales Department, as a whole, have done better? Absolutely nothing. Everything was explained and every different option demonstrated. Heather was a joy to have in our house.

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Promptly

Was the Installer courteous? Very - Gerry & Willie were delightful.

Did the Installer respect your Home? Yes - everything was neat & clean -

What could we have done better? Nothing!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_ Date 4/17/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

(APR 23 2014)



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes indeed + helpful

What could have the Sales Department, as a whole, have done better?

He knew his business well and made it work!  
The only thing that could possibly have been better would have been more accurate measurements ahead of time. That would have made it much easier for the installers today as we would have been more accurately ready!

Did you receive a call from the Operations Department confirming the appointment? indeed yes!

Was the Installer on time? Yes

Was the Installer courteous? indeed yes! and friendly + informative as well!

Did the Installer respect your Home? Yes indeed

What could we have done better? Covered above!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Certainly Yes          No

Name \_\_\_\_\_ Date 4/09/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.