

AUG 04 2014



All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Signature] Date: 07/21/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

AUG 06 2014



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? VERY!

What could have the Sales Department, as a whole, have done better? THE UNIT UNDER THE CHAIR WAS DEFECTIVE. INSTALLER CALLED IN FOR ANOTHER ONE NEXT DAY IT WAS INSTALLED. HE DID WONDERFULLY WELL.

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? VERY!!

Did the Installer respect your Home? YES - DID A "BEAUTY" OF A JOB!!

What could we have done better? NOTHING - YOU'VE MADE THIS A JOY - AM VERY HAPPY WITH THE PERFORMANCE - THANK YOU - ATT

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: ALAN N. DAVIS Date: AUG, 4, 2014

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Aug 13 2014



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? NOTHING

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes EARLY

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: D. G. M. P. Date: 8/8/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



AUG 29 2014

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing

Overall Experience:

What was your biggest fear before hiring All-Ways Accessible? Did it come true, and if not, what happened instead? Falling down the stairs - NO - Thank God we bought the STAIR LIFT.

What, specifically, was your favorite part of getting your Lift Installation, and why? Easier to go down stairs and alleviated the fear of falling

If you were to recommend All-Ways Accessible to your best friend, what would you say? don't wait - buy one

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?
X Yes No

Name: D. N. A. N. A. Date 08-27-14

AUG 20 2011



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better?

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better?

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? X Yes _____ No

Name: Dennis Bruckner Date 8-19-11

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

AUG 08 2011



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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? ??

Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? DE LAYED

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? ??

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

11 . 11

Name: 11 11

Date 8-6-14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? No, But did call to let me know time change

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Nothing All Excellent

Installation:

Did you receive a call from the Operations Department confirming the appointment? NO

Was the Installer on time? No

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing All Excellent

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name [Signature] Date 7-30-14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.