



**All-Ways Accessible®**  
ELEVATORS & LIFTS

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**AWALifts.com**

**Please Tell Us What You Think!!!**

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

**Sales:**

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES, VERY

What could have the Sales Department, as a whole, have done better? \_\_\_\_\_

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? \_\_\_\_\_

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_

Date 1/16/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

Any relation to DJ Lavore?

JAN 27 2014



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### Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? Heather was

Was the Salesperson knowledgeable? wonderful

What could have the Sales Department, as a whole, have done better? Had very useful information

helping me make the right choice

### Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? I don't know what that means

What could we have done better? Both men did the job very well I couldn't be happier

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_ at Jan 21, 2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

JAN 07 2014



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### Sales:

Was the Salesperson on time? David was very prompt, He is a special person, who is more than a specialist. He is personable and caring, and a tremendous asset to your company.

Was the Salesperson courteous? David was exceedingly courteous. I told him he reminded me of Santa Claus (his beard, etc) and that his intervention on my and my wife's behalf to speedily get

Was the Salesperson knowledgeable? the second chair installed so my wife good get into the basement and up again without pain was a God send. David is impressive with his knowledge.

What could have the Sales Department, as a whole, have done better? Nothing! They were excellent, the whole team. We received the lift so quickly and I was so thankful to spare my wife pain.

Everyone I talk to is so pleasant and helpful.

### Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes. I was so thankful that the installation came so quickly, so timely, four days after David came by to check out the stairs.

Was the Installer on time? Yes. He was also very friendly and competent!

Was the Installer courteous? Yes. He treated both of us with dignity.

Did the Installer respect your Home? Yes. Given that there was salt and sand on the sidewalk and steps, he made sure his shoes were clean each time he came inside. He was also an excellent problem solver. There was a 10' section of track that he problem solved to move from the living room around a corner to the basement stairs.

What could we have done better? From beginning to end, from David, the installer (I wish I had written down his name), and the office staff all aspects of the job were handled expertly.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? OF COURSE Yes with pleasure  No

Name: \_\_\_\_\_

Date 12/30/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

JAN 13 2014



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### Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? nothing

### Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? yes Yes \_\_\_\_\_ No

Name: \_\_\_\_\_ Date 01-07-2014

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