



JUN 11 2014

All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Everything for fine

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? Everything was fine

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name _____

Date JUNE 4, 2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



JUN 02 2014

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? _____

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes they were gentlemen

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

not in printed form

Name: _____

Date 05-27-2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

JUN 12 2014



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? Very nice

Was the Salesperson knowledgeable? Gave clear directions & let me practice several times.

What could have the Sales Department, as a whole, have done better? No concerns.

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes, 2 days before.

Was the Installer on time? yes.

Was the Installer courteous? Very nice.

Did the Installer respect your Home? yes, great clean-up.

What could we have done better? No concerns

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____

Date May 28, 2014
13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

JUN 02 2014



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes The job came out perfect.

What could have the Sales Department, as a whole, have done better? I'm not sure. The whole procedure went well.

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? The installers were excellent and patient. and very helpful.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes Yes _____ No

Name _____

Date 05/29/2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



JUN 10 2014

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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? VERY

What could have the Sales Department, as a whole, have done better? NONE, AS ALL OUR QUESTIONS WERE ANSWERED

Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? VERY MUCH

What could we have done better? NOTHING, AS HE WENT OVER OUR QUESTIONS AS MANY TIMES AS THEY WERE ASKED.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: 1

Date June 5, 2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? NOTHING I CAN THINK OF AT THIS TIME. HAVING WORKING UNITS TO SEE AND TRY MADE THE SALE FOR YOU.

Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? JERMEY WAS COURTEOUS, ANSWERED QUESTIONS AND DID A PROFESSIONAL INSTALLATION

Did the Installer respect your Home? YES

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? X Yes _____ No

Name _____

Date 6/12/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.