

MAY 30 2014



All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? NOTHING - WE WERE VERY PLEASED AND PLACED THE ORDER.

Installation:

Did you receive a call from the Operations Department confirming the appointment? DATE & TIME GIVEN WHEN ORDER COMPLETED AND CONFIRMED BY SALES REP.

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? NOTHING - HE WAS VERY CONSIDERATE AS MY FATHER (91) WAS IN THE ROOM NEXT TO THE STAIRS WHERE THE INSTALLATION WAS DONE.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name:  Date 5-27-14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

BOTH REPRESENTATIVES VERY PROFESSIONAL!

MAY 12 2014



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? _____

Installation:

Did you receive a call from the Operations Department confirming the appointment? email

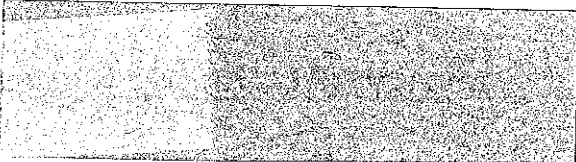
Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? _____ Yes _____ No

Name: 

Date 5/10/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? Very!

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Heather was great, patient w/ explanations & we've always been + continue to be impressed w/ the prompt communication whether by phone, email, or through assistant.

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: Date: 4-30-14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.