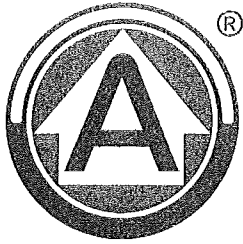


FEB 25 2013



# All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

**Sales:**

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? very much so

What could have the Sales Department, as a whole, have done better? Nothing

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

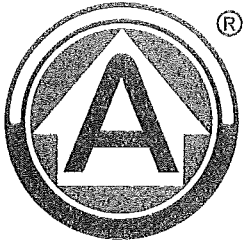
What could we have done better? cut the time between the order & delivery - probably impossible!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [redacted] Date 20 Feb 13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

FEB 25 2013



# All-Ways Accessible®

ELEVATORS & LIFTS

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Sales: *N.A. Son ordered from Fla*

Was the Salesperson on time? \_\_\_\_\_

Was the Salesperson courteous? \_\_\_\_\_

Was the Salesperson knowledgeable? \_\_\_\_\_

What could have the Sales Department, as a whole, have done better?  
\_\_\_\_\_  
\_\_\_\_\_

Installation:

Did you receive a call from the Operations Department confirming the appointment? *Yes*

Was the Installer on time? *Yes*

Was the Installer courteous? *Yes*

Did the Installer respect your Home? *Yes*

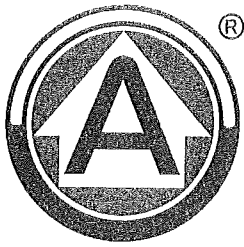
What could we have done better? *Excellent job. Can't think of a thing I installer "spring" could have done better.*

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: *[Redacted]* Date *2/22/2013*

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

FEB 28 2013



# All-Ways Accessible®

ELEVATORS & LIFTS

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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Nothing they were very professional

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

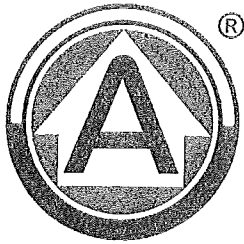
Did the Installer respect your Home? Yes

What could we have done better? Nothing, very professional and polite

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 2/26/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



FEB 21 2013

# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

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**Sales:**

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? nothing

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? 760

Was the Installer on time? early

Was the Installer courteous? yes

Did the Installer respect your Home? yes

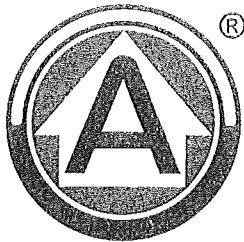
What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [REDACTED] Date 2-20-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

FEB 14 2013



# All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Nothing. She was great!

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

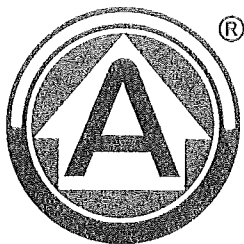
Did the Installer respect your Home? yes

What could we have done better? Nothing. They were great as well!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 2/8/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



# All-Ways Accessible®

## ELEVATORS & LIFTS

### Please Tell Us What You Think!!!

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#### Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Absolutely nothing. David knows what he is selling and he is an honorable man.

#### Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? \_\_\_\_\_

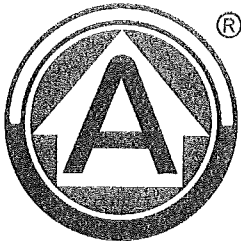
Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 4/31/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

(over)

FEB 27 2013



# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

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### Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Very Satisfied

### Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date: 2/15/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.