

SEP 30 2013

All-Ways Accessible[®]

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes, very much so

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? ?

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____

Date 9-27-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? u

Was the Salesperson knowledgeable? u

What could have the Sales Department, as a whole, have done better? _____

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? u

Was the Installer courteous? u

Did the Installer respect your Home? u

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Signature] ate 9-17-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Heather was great, I can't think of anything more she could have done.

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes - we confirmed the appt.

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? Jerry was great!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name:

Date 9-20-13

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? don't mess with perfection

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Signature]

Date 9/24/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done

better? WENT THROUGH A WEEK OF CONCERN BECAUSE THE SALESMAN WAS ON VACATION AND HAD NO PUT ANY NOTICES IN OUR FILE REGARDING THE SALE, SO NO ONE UNDERSTOOD HIS PLANS WHEN CONCERNS AROSE REGARDING THE UPCOMING INSTALLATION. AS IT TURNED OUT EVERYTHING WAS OK,

Installation: WE WERE NOT THERE

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? X Yes _____ No

Name: _____ Date 9/21/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? _____

Installation:

Did you receive a call from the Operations Department confirming the appointment? No

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? VACUUM WHEN FINISHED

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____

Date: 9/28/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Very Pleasant

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? NOT SURE. THE Did everything we asked of them

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes, very friendly with sense of humor

Did the Installer respect your Home? Yes

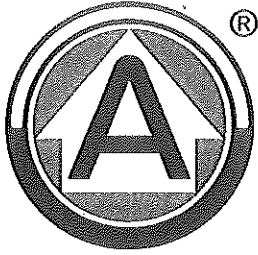
What could we have done better? ON OUR PART/COOT OUR CONTRACTOR Together with your installing people earlier in the process. Should have gotten to gether with Architec at the early planning stages.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____

Date 9/26/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



SEP 09 2013

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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? -

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? -

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____ Date 9/3/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

SEP 26 2013



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Very

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better?

Installation:

Did you receive a call from the Operations Department confirming the appointment? No

Was the Installer on time? Yes

Was the Installer courteous? Very

Did the Installer respect your Home? Yes

What could we have done better?

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____ Date Sept 13, 2013

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.