

SEP 19 2014



All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Please return this questionnaire in the envelope provided and you will be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better?
Nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? N/A

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing - excellent job!

Overall Experience:

What was your biggest fear before hiring All-Ways Accessible? Did it come true, and if not, what happened instead? No fear at all.

What, specifically, was your favorite part of getting your Lift Installation, and why?
convenient

If you were to recommend All-Ways Accessible to your best friend, what would you say?
Excellent company

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?
 Yes No

Name: [Signature] Date 9/16/14



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SFD 26 2014

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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better?
NOTHING - SALES PRESENTATION - WELL DONE

Installation:

Did you receive a call from the Operations Department confirming the appointment? _____

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? NOTHING - INSTALLATION - WELL DONE AND OPERATING INSTRUCTIONS WELL PRESENTED

Overall Experience:

What was your biggest fear before hiring All-Ways Accessible? Did it come true, and if not, what happened instead? NO FEARS

What, specifically, was your favorite part of getting your Lift Installation, and why?
AT 94 YEARS OLD, AND HOME ALONE - FAMILY RECOMMENDED PURCHASE. I FEEL MORE SECURE IN USING STAIR LIFT IN MY TWO STORY HOME NOW

If you were to recommend All-Ways Accessible to your best friend, what would you say?
SAME AS ABOVE

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?
Yes No

Name: J. D. D. Date: 09-24-14

SEP 08 2014



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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? Nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? Nothing

Overall Experience:

What was your biggest fear before hiring All-Ways Accessible? Did it come true, and if not, what happened instead? Doing what they said - NO great job

What, specifically, was your favorite part of getting your Lift Installation, and why? Demonstration and being sure we could use it.

If you were to recommend All-Ways Accessible to your best friend, what would you say? Knowledgeable, courteous, thorough

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Signature] Date 9-4-14