

Stair Lift Innovation:

ThyssenKrupp Access (formerly Access Industries) has introduced the new Citia™ Stair Lift. This stair lift is unique in that the base carriage remains the same, while it allows for 5 different seat options. This enables the consumer to customize the unit to their individual needs and budget. The seat options range from a very basic model all the way up to a very plush unit which includes many upgraded features.



Citia™ Stair Lift

The track is a very unobtrusive, sleek design, made of aluminum. Each unit is battery operated. The most noticeable feature that people have commented on is that the chair has very little deflection which makes the chair feel very solid.

AWA, Inc. has begun stocking these units so they are available for immediate installation.



Flow™ Stair Lift

In addition to the Citia™, ThyssenKrupp Access has also introduced the Flow™. The Flow™ is used primarily on curved stairway applications. The most unique feature of the Flow™ is the track. The track is a 3" round tube that is bent to match the flow of the stairs. This allows greater design flexibility on more complicated types of stairs.

For more information on either of these lifts, you can contact our office, be sure to ask for Rhonda, or check out our web site at www.all-waysaccessible.com

Stair Lifts and ADA Guidelines:

At AWA, Inc., we field a great many questions about stair lifts being used in commercial settings. These questions usually occur when we go to install a stair lift in a private home, only to find out that there are several non-family residents

living in the home that will be using the lift. An example might be someone who cares for several different foster clients in one home. According to the code, this example constitutes a commercial or public application. Now it's perfectly acceptable to install a stair lift in a public application, however, the lifts do not meet ADAG (ADA Accessibility) guidelines. In the State of Maine, stair lifts are not inspected in either commercial or residential applications. In the State of New Hampshire, all stair lifts installed in public applications must be registered and inspected by the state just like any other lift or elevator. Commercial stairway lift installations are more expensive due to the permit, additional equipment requirements and the inspection.

Continuing Education:

In April, Dave Olsen and Gerry Paquette attended a ThyssenKrupp Access course on servicing and installing the new Citia™ and Flow™ Stair Lifts. This course was offered at the ThyssenKrupp Access Yonkers, NY facility. AWA, Inc. is committed to professional installation and service of all our equipment. This is why we encourage our staff to take advantage of these factory training programs whenever possible.

"Plan for your lifetime, not your primetime."
- Marc Harrison, Architect

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Elevator / Lift Mechanic (Maine)

Code Update:

The City of Manchester, NH has begun inspecting residential elevators and vertical wheelchair lifts installed in their jurisdiction. Keep in mind that Maine, New Hampshire, and Vermont only inspect those lifts installed in a commercial or public application. To my knowledge, Manchester is the only city performing their own residential inspections, and I'm not sure if the trend will continue with other cities and towns. AWA, Inc. is certainly not opposed to these inspections. In fact, we'd like to see more communities adopt some type of inspection process for residential equipment. We have seen far too many lifts installed in residential settings that are unsafe. At AWA, Inc., it has always been our mission to install equipment according to prevailing codes, regardless of whether it is inspected by a governing authority.

Note from the President:

I want to express my sincere gratitude and appreciation for your business. We know our customers are vital to our success. As always, I am interested in hearing your comments, good or otherwise. My extension is 102.

Sincerely,

Jeff Lavoie, President

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We're On the Web!

See our On-Line Store at All-waysaccessible.com