



July 10 2014

All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? Very much so

Was the Salesperson knowledgeable? Extremely

What could have the Sales Department, as a whole, have done better? I had a positive experience from beginning to installation

Installation:

Did you receive a call from the Operations Department confirming the appointment? NO

Was the Installer on time? yes

Was the Installer courteous? very courteous

Did the Installer respect your Home? yes

What could we have done better? Nothing! The installer was helpful & knowledgeable. Was patient with my 94 year old mother training her how to use the equipment

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Signature] Date: July 7, 14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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Sales:

Was the Salesperson on time? yes Heather

Was the Salesperson courteous? yes, very much so

Was the Salesperson knowledgeable? yes, she explained everything very clearly

What could have the Sales Department, as a whole, have done better?
I can't think of anything

Installation:

Did you receive a call from the Operations Department confirming the appointment? no, as far as I know

Was the Installer on time? yes Willy

Was the Installer courteous? yes, very nice

Did the Installer respect your Home? absolutely

What could we have done better? everything was perfect

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: Debra D. D. D. Date July 22, 2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.