



MAR 31 2014

# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

### Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? YES, VERY

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? NOTHING

### Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? NOTHING

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_

Date 3/27/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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**Sales:**

Was the Salesperson on time? YES

Was the Salesperson courteous? YES

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? \_\_\_\_\_

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? Nothing. He was very good. Cleaned up everything when he was done.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_

Date 3/14/11

Please insert this card in each monthly drawing certificate.

to be entered into our monthly drawing. On the first of each month, a drawing will be held. The winning name will receive a gift certificate for \$100.00 from Home Depot, Wal-Mart and others.



MAR 10 2014

# All-Ways Accessible®

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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes, very

Was the Salesperson knowledgeable? Indeed

What could have the Sales Department, as a whole, have done better? \_\_\_\_\_

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? All went well

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_

Date 03/05/2014

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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**Sales:**

Was the Salesperson on time? YES

Was the Salesperson courteous? Effrontery!!

Was the Salesperson knowledgeable? Completely

What could have the Sales Department, as a whole, have done better? Nothing - They were very efficient & knowledgeable

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? yes

Was the Installer courteous? Very - Exceptional Young man (JEFFREY)

Did the Installer respect your Home? Absolutely!

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: \_\_\_\_\_ Date 2/27/14

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.