



All-Ways Accessible®

ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? nothing it was an awesome experience

Installation:

Did you receive a call from the Operations Department confirming the appointment? ?

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing it was above and beyond and fascinating

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name _____

Date 8/29/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

AUG - 5 2013



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Sales:

Was the Salesperson on time? YES

Was the Salesperson courteous? Yes, Very

Was the Salesperson knowledgeable? Yes, good depth & detail

What could have the Sales Department, as a whole, have done better? Better product literature - more technical information

Installation:

Did you receive a call from the Operations Department confirming the appointment? YES

Was the Installer on time? YES

Was the Installer courteous? YES

Did the Installer respect your Home? YES

What could we have done better? Nothing, they were very courteous

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name _____ Date 7/28/2013

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Very much so.

Was the Salesperson knowledgeable? Extremely

What could have the Sales Department, as a whole, have done better? We were completely satisfied.

Installation:

Did you receive a call from the Operations Department confirming the appointment? no

Was the Installer on time? yes

Was the Installer courteous? very much so

Did the Installer respect your Home? absolutely

What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: Shi

Date 7/26/2013

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



AUG 28 2013

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? Very

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? everything was handled ^A excellently. ^A Very delightful people working for All-Ways!

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes, very helpful

Did the Installer respect your Home? yes

What could we have done better? _____

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: _____ Date 8.1-13

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Sales:

Was the Salesperson on time? _____

Was the Salesperson courteous? _____

Was the Salesperson knowledgeable? _____

What could have the Sales Department, as a whole, have done better? _____

Done Before on 1st chairlift

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes !!!

Did the Installer respect your Home? Yes !!!

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? X Yes _____ No

Name: _____ Date 8-2-13

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AUG 20 2013



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Sales:

Was the Salesperson on time? _____

Was the Salesperson courteous? _____

Was the Salesperson knowledgeable? _____

What could have the Sales Department, as a whole, have done better? _____

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? Nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name _____

Date _____

8/16/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? Nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? Had our repair + was done when promised - no complaints

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name _____ Date 8/22/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.