



# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

**Sales:**

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? ---

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes!

Did the Installer respect your Home? Yes

What could we have done better? would like to have been able to get rid of old stair lift; however advice was given as to how we might be able to sell it

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? ✓ Yes --- No

Name: [Redacted] Date 6-26-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

JUL 15 2013



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**Sales:**

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better?  
Completely Satisfied

**Installation:**

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? \_\_\_\_\_

Excellent installers, know product & experienced at installation

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date: 7-11-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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### Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better?  
\_\_\_\_\_  
\_\_\_\_\_

### Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes and your installers are neat, clean, and well groomed

Did the Installer respect your Home? yes

What could we have done better?  
\_\_\_\_\_  
\_\_\_\_\_

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [REDACTED] Date 7-12-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? No changes needed

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? Yes

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

What could we have done better? All was done very well.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 7/17/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.