

MAY 23 2013



# All-Ways Accessible®

## ELEVATORS & LIFTS

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? Nothing.

Installation:

Did you receive a call from the Operations Department confirming the appointment? Yes

Was the Installer on time? There was a delay for equipment pickup.

Was the Installer courteous? Yes

Did the Installer respect your Home? Yes

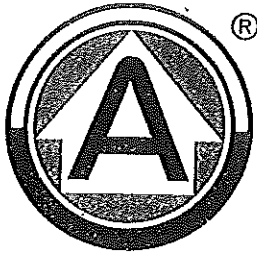
What could we have done better? Not really anything

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 5-21-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

MAY 31 2013



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Sales:

Was the Salesperson on time? Yes

Was the Salesperson courteous? Yes

Was the Salesperson knowledgeable? Yes

What could have the Sales Department, as a whole, have done better? nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 5-29-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.



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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes - excellent

What could have the Sales Department, as a whole, have done better? very good - no improvements to suggest

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes - they did a great job

What could we have done better? no improvements to suggest

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 5/18/13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? we were in a situation where my Dad had died and we needed attention right away - staff was very accomodating

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? Adam was terrific

Did the Installer respect your Home? yes

What could we have done better? again, adam was great!

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [Redacted] Date 5/31/2013

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MAY 01 2013



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### Sales:

Was the Salesperson on time? yes

Was the Salesperson courteous? yes, very courteous.

Was the Salesperson knowledgeable? YES

What could have the Sales Department, as a whole, have done better? Nothing.

### Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes, very.

Did the Installer respect your Home? yes

What could we have done better? nothing, they did a great job.

We really love our chairlift.

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers?  Yes  No

Name: [REDACTED] Date 4-29-13

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.