

DEC 23 2011

All-Ways Accessible®

Please Tell Us What You Think!!!

Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

Was the Salesperson on time? yes He was

Was the Salesperson courteous? Very, a very nice young man

Was the Salesperson knowledgeable? He explained everything.

What could have the Sales Department, as a whole, have done better?

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes, even arrived early

Was the Installer courteous? Very courteous young man

Did the Installer respect your Home? We were impressed with his cleanliness

What could we have done better? He left our house the way he saw it.

My husband and I were impressed with him. He explained everything

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes To us very well. No

Name: [Redacted] Date December 21, 2011

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.

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Your opinion really matters to us at All-Ways Accessible, Inc. We would be extremely grateful if you would take a few minutes to fill out the information below. If we did a good job, we want to know. If we didn't, we want to know even more.

Sales:

DEC WINNER

Was the Salesperson on time? yes

Was the Salesperson courteous? yes

Was the Salesperson knowledgeable? yes

What could have the Sales Department, as a whole, have done better? nothing

Installation:

Did you receive a call from the Operations Department confirming the appointment? yes

Was the Installer on time? yes

Was the Installer courteous? yes

Did the Installer respect your Home? yes

What could we have done better? nothing

Would you be willing to allow All-Ways Accessible to use your name as a reference for future customers? Yes No

Name: [Redacted Signature] Date: Dec. 5, 2011

Please return this questionnaire in the envelope provided to be entered into our monthly drawing. On the first of each month we will draw a name out of the returned evaluations. The winning name will receive a gift certificate. Past certificates have been to local restaurants, Home Depot, Wal-Mart and others.